



Warranty Periods

Product	Teak Yrs	Steel Yrs	Aluminium Yrs	Woven Yrs	Sling Yrs	Other Yrs
Teak	10					
Rustic Teak	5					
Teak & Sling	10				3	
Teak & Cord	10					3
Eucalyptus						3
Stainless Steel & Teak	10	10				
Stainless Steel & Sling		10			3	
Aluminium & Teak	10		10			
Aluminium & Sling			10		3	
Woven				5		
Ceramic Surfaces						10
Glass & HPL Surfaces						2
Parasols & Bases						2
Cushions						2
Product Covers						2

Product warranties do not apply to the following:

1. Use in a contract or non-residential situation.
2. Damage or chipping to glass, ceramic or HPL due to misuse or impact.
3. Damage due to use of a pressure washer.
4. Deterioration due to the application of teak oil or other wood treatments.
5. Damage that is wear and tear from reasonable private residential use, which includes dents, paint scratches, stains, tears to fabric, etc.
6. Normal deterioration and weathering from exposure to an outdoor environment, which includes small cracks (checking) in wood, colour change, surface blemishes on stainless steel, etc.

All furniture requires some maintenance and we recommend that you clean it regularly using our care products to keep it looking its best.

If you have a problem and the warranty period has expired then you may contact us as we will always do what we can to help you.

A warranty claim must be supported by a photograph.